

Welcome · Willkommen · Bienvenido · Bienvenue ようこそ · 欢迎 · Добро пожаловать

Dear Travel Professional,

This is the latest edition of the **Visit Buffalo Niagara Product Guide**. With so many new and exciting attractions opening in the past twelve months, we've updated and easily formatted this guide for your use in planning tours to the "New Buffalo" and Greater Niagara Region.

The information found in the guide has been reviewed and submitted with group travel as a primary focus. Every effort has been made to ensure the accuracy of the information presented in the guide. All prices quoted are a range of rates and are subject to change without notice.

An online version of the Product Guide, along with additional information on our newest attractions and longtime favorites, can be found at VisitBuffaloNiagara.com/product-guide.

Now, more than ever, the Buffalo Niagara region is ready to accommodate groups of all interests and age ranges. Along with our partners in the hospitality industry we're excited to show you everything we've been working on during our local renaissance. The past year has been an invigorating time in the region's storied history. Come explore with your groups and discover all the reasons why we're proud to call this region home.

Welcome to the New Buffalo!

Sincerely,
Your friends in Buffalo Niagara

CONTACT INFORMATION

Visit Buffalo Niagara 1-888-2BUFFNY (228-3369)

Buffalo Niagara Visitor Center 1-800-BUFFALO (283-3256)
403 Main Street (Brisbane Building)

Fax 716-852-0131

Website address VisitBuffaloNiagara.com

E-mail address info@visitbuffaloniagara.com

VP Sales: Mike Even 716-218-2927

Travel Trade Sales: Leah Mueller 716-218-2936

LOCAL TOUR OPERATOR INFORMATION

B: Bus Service & Repairs **R:** Receptive Tour Operator **M:** Motorcoach Operator **S:** Sightseeing/Guide Service

	B	R	M	S
AYR Coach Lines 1868 Niagara Falls Boulevard, Suite 201 / Tonawanda, NY 14150 (716) 696-3209 / www.ayrcoach.com			•	
Bedore Tours Inc. 2968 Niagara Falls Boulevard / North Tonawanda, NY 14120 (800) 538-8433 / Fax (716) 696-3178 www.bedoretours.com / E-mail: info@bedoretours.com Languages spoken: Spanish, German, Italian	•	•	•	•
Buffalo Tours 617 Main Street / Buffalo, NY 14203 (716) 852-3300 / Fax (716) 852-5340 www.buffalotours.org / E-mail: info@buffalotours.org				•
Cataract Tours & Sightseeing 360 Rainbow Boulevard / Niagara Falls, NY 14303 (866) 716-3255 / Fax (716) 283-3574 www.cataracttours.com / E-mail: info@cataracttours.com Languages spoken: Spanish, French, Italian		•	•	•
Covered Wagon Tours 158 Thacher Street / Hornell, NY 14843 Charter Office: (607) 324-3900 / Fax: (607) 281-1321 Travel Office: (607) 324-4200 / Fax: (607) 324-9792 528 North Barry Street / Olean, NY 14760 (716) 372-1230 / Fax: (716) 372-1232 Toll Free: 1-800-481-4211 www.coveredwagontours.net / E-mail: kwoolridge@coveredwagontours.net	•	•	•	•
D&F Travel 388 Central Avenue, Suite 320 / Dunkirk, NY 14048 / (716) 366-5767 21-41 Main Street, Suite 1-5 / Lockport, NY 14094 / (716) 433-7084 Fax: (716) 366-5890 / www.dfbuses.com		•	•	•
Destinations Plus 29 Oak Street / Silver Creek, NY 14136-1238 / (716) 934-9522 or (800) 364-6165 / Fax (716) 934-4236 / www.destinationsplus.biz E-mail: sue.destplus@roadrunner.com		•		•
Explore Buffalo One Symphony Circle / Buffalo, NY 14201 / (716) 245-3032 Email: explore@explorebuffalo.org / www.explorebuffalo.org Languages spoken: Japanese				•
Gorman Bus Sales 691 Bullis Road / Elma, NY 14059 / (716) 675-3859 or (800) 652-8577 Fax: (716) 675-1861 / www.thegotogays.com	•			

	B	R	M	S
Grand Tours 5355 Junction Road / Lockport, NY 14094 / (716) 625-9211 or (800) 847-4887 Fax (716) 433-0965 / www.grsbuses.com / E-mail: rtweeks@grsbuses.com	•	•	•	•
Gray Line Niagara Falls/ Buffalo 1625 Buffalo Avenue Suite 1A / Niagara Falls, NY 14094 / (716) 285-2113 Fax (716) 284-7759 / www.graylineniagarafalls.com E-mail: bk@graylineniagarafalls.com Languages spoken: Spanish, French, Italian, Chinese		•	•	•
Horizon Club Tours 100 International Drive / Buffalo, NY 14221 / (716) 242-4244 Fax (716) 634-2571 / www.horizonclubtours.com E-mail: groups@nyaaa.com		•	•	•
Jim's Truck Plaza 2115 Walden Avenue / Cheektowaga, NY 14225 Restaurant phone: (716) 683-9908 / Truck Store phone: (716) 683-9931	•			
Maxima Tours Inc. 336 Harris Hill Road, Suite 33 / Williamsville, NY 14221 / (716) 929-2551 2826 King Street East / Hamilton, ON L8G 1J5 / (905) 561-5444 Fax: (905) 561-7036 / www.maxima.net / E-mail: info@maxima.net		•		
Motherland Connexions <i>Underground Railroad Tours</i> PO Box 176 Bridge Street Station / Niagara Falls, NY 14305 / (716) 282-1028 or (866) 726-0864 / Fax (716) 304-6813 / www.motherlandconnexions.com E-mail: tours@motherlandconnexions.com		•		•
Niagara Scenic Tours/Know How Tours 5175 Southwestern Boulevard / Hamburg, NY 14075 (716) 648-7766 or (877) 648-7766 / Fax: (716) 648-5213 E-mail: tammy@niagarascenicetours.com / www.niagarascenicetours.net	•	•	•	•
Over the Falls Tours & Transportation 1246 Pine Avenue / Niagara Falls, NY 14301 (716) 283-8900 or 877-783-8900 / Fax (716) 282-3656 www.overthefallstours.com Languages spoken: French, Spanish, German, Italian, Russian		•		•
Upstate New York Travel, Inc. 5 Deeppath Drive / Lancaster, NY 14086 / (716) 683-2399 Fax (716) 684-7517 / E-mail: upstatenytravel@verizon.net / www.wnyfun.com		•		•

RECEPTIVE TOUR OPERATOR INFORMATION

B: Bus Service & Repairs **R:** Receptive Tour Operator **M:** Motorcoach Operator **S:** Sightseeing

	B	R	M	S
Allied T Pro 500 7th Avenue, 9th Floor Wing B, New York, NY 10018 (212) 596-1000 / www.alliedpro.com		•		
American Tours International, LLC 481 Eighth Avenue, Suite 531, New York, NY 10001 (212) 586-4100 / www.americantours.com		•		
Bonotel Exclusive Travel 3930 Howard Hughes Parkway, Suite 100, Las Vegas, NV 89169 (702) 796-5454 / www.bonotel.com		•		
Canadvac Travel Services 5 Pleasant Street, Chester, NS B0J 1J0 Canada (902) 273-4040 / www.canadvac.com		•		
GTA-USA Inbound Division 5 Penn Plaza, 5th Floor, New York, NY 10001 (212) 843-9775 / www.gta-travel.com		•		

	B	R	M	S
Meeting Point North America 5911 Turkey Lake Road, Suite 302, Orlando, FL 32819 (212) 695-9672 / meetingpointnorthamerica.com		•		
North America Travel Service Kennedy Building/48 Victoria Road, Leeds, LS11 5AF, United Kingdom 01 10 398 3002 / www.northamericantravelservice.co.uk		•		
TeamAmerica Inc. 33 West 46th Street, New York, NY 10036 (212) 697-7165 / www.teamamericany.com		•		
TourMappers 132 Boylston St., 4th floor, Boston, MA 02116 (617) 236-1236 / www.tourmappers.com		•		
Tourico Holiday Inc. 220 E Central Parkway, Suite 4010, Altamonte Springs, FL 32701 (407) 667-8700 / www.touricoholidays.com		•		
Travalco 601 Silks Run Suite 2470, Hallandale beach, FL 33009 (305) 866-5555 / www.travalco.com		•		

CROSSING THE BORDER

One of Buffalo Niagara's greatest assets is its proximity to Canada. Travel between the U.S. and Canada is quick and convenient via the Peace Bridge, the Rainbow Bridge or Queenston-Lewiston Bridge. A nominal fee is charged per motorcoach. Both the U.S. and Canada have specific guidelines on the type and amount of goods that can be brought back into the country of origin.

The Western Hemisphere Travel Initiative, or WHTI, requires U.S. and Canadian travelers to present a passport or other document that denotes identity and citizenship when entering the U.S. For additional information, including document options and requirements for special audiences, please visit [GetYouHome.gov](#).

U.S. citizens returning home from Canada will be required to present one of the travel documents listed here:

- U.S. Passport
- U.S. Passport Card
- Enhanced Driver's License
- Trusted Traveler Program Cards such as NEXUS, SENTRI or FAST enrollment cards
- Special Audiences (Special documents for U.S. Lawful Permanent Residents, U.S. Military, Native Americans, and Boaters; birth certificates for children under the age of 16).

Canadian citizens entering the U.S. will be required to present one of the travel documents listed here:

- Canadian Passport
- Trusted Traveler Program Cards such as NEXUS or FAST/Express enrollment cards
- Enhanced Driver's License
- Special Audiences (Special documents for Native Americans and Boaters; birth certificates for children under the age of 16).

Peace Bridge Authority

(716) 884-6744 / [www.peacebridge.com](#)

Niagara Falls Bridge Commission Rainbow/Queenston-Lewiston/ Whirlpool Bridges

1-800-715-6722 or (716) 285-6322

[www.niagarafallsbridges.com](#)

Current bridge crossing conditions provided

U.S. Customs at Peace Bridge

(716) 881-5225 / [www.customs.gov](#)

Canadian Customs at Peace Bridge

(905) 994-6330 / [www.cbsa-asfc.gc.ca](#)

CURRENCY EXCHANGE/MONEY SERVICES

Duty Free Americas

1 Peace Bridge Plaza

Buffalo, NY 14213

(716) 886-5000

Envoy

Fashion Outlets of Niagara Falls

1900 Military Road

Niagara Falls, NY 14304

(716) 297-4654

EFX Currency Exchange

One Walden Galleria

Buffalo, NY 14214

(716) 681-8820

SUGGESTIONS FOR CROSSING THE BORDER

- Have proof of citizenship readily available.
- Have birth certificates for each child on motorcoach.
- If traveling with children who are not a part of your family, have a note or proof that the child has permission to cross the border with you.
- Turn off radios and cellular phones when talking to border agents.
- Declare all fruits, vegetables, plants, plant products, animals, birds, eggs, meat, and meat products.
- Declare all items acquired for personal use.
- Resident aliens must carry residency cards at all times.
- Dogs and cats must be free of evidence of diseases communicable to humans. Dogs older than three months must have proof of a rabies vaccination.
- Don't fool around. Customs and Immigration agents on both sides of the border are law enforcement officials who take their duties very seriously.
- Be patient. Additional security has been instituted for safety on both sides of the border.
- For import dollar limits, contact U.S. Customs.
- For border wait times, go to [www.cbsa-asfc.gc.ca/general/times/menu-e.html](#)

OUR PARTNERSHIPS





Things You Might Not Know About **BUFFALO**



KLEINHANS MUSIC HALL

is considered one of the most acoustically perfect buildings in the world.

CITY OF LIGHT



Buffalo was the first city in the U.S. to light streets with electricity.



CHICKEN WINGS

were first served at the Anchor Bar on Main Street in 1964.



THEODORE ROOSEVELT

was one of the only presidents to take the oath of office outside the nation's capital. He did so in Buffalo in 1901; retrace his steps at the Theodore Roosevelt Inaugural National Historic Site.

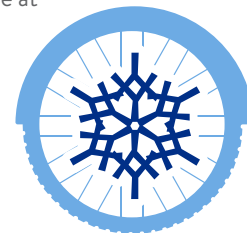


THE NEW HOCKEYTOWN

HarborCenter and KeyBank Center comprise the first three rink complex in the NHL.

ICE BIKES OF BUFFALO

are the first of their kind available for public rental in North America. Ride one at Canalside on a frozen replica of the Erie Canal, which once ended in Buffalo.



Mark Twain's original manuscript of **THE ADVENTURES OF HUCKLEBERRY FINN** is on display in Buffalo's downtown library. Twain was a newspaper editor here.

Buffalo has one of the largest collection of **GRAIN ELEVATORS**

in the world; they're being reinvented as art displays, performance spaces and a craft brewery.



Buffalo is one of only a handful of cities in the United States to boast five homes designed by **FRANK LLOYD WRIGHT**



FREDERICK LAW OLMSTED,

the world renowned landscape architect who designed Central Park in New York City, designed Buffalo's parks system — the oldest coordinated system of parks and parkways.